

PowARewards TERMS AND CONDITIONS 2013-2014

Acceptance of terms and conditions

Acceptance of a PowARewards Card number means the card holder (You) will be bound and in full agreement with our PowAGroup Global trading terms and conditions and these PowARewards terms and conditions as varied by us from time to time. At PowAGroup Globals' absolute discretion we may terminate your PowARewards benefits if you are in breach of any of our Companies trading terms and conditions or these PowARewards terms and conditions or there arise any false or misleading or negative or defamatory information or misrepresentations against PowAGroup Global in any dealings with PowAGroup Global. This may be done verbally and followed up in writing if necessary. You may wish to stop receiving PowARewards Points at any time, please tell us in writing or by post or send an email and make sure you get an acknowledgement.

Redeeming your PowARewards Points

PowARewards points will be calculated through our computer generated points system based on Customer Loyalty, Product ranges purchased, frequency of purchases, total dollar value, margins and payment terms. They will be calculated over a 3 month period (a quarter). A statement will be issued approx. a month after the end of each quarter. Along with the statement you will receive a PowARewards Quarterly Flyer showing a list of PowARewarding Items and their associated points value to choose from so you can Reward yourself for the hard work you've been doing over the last quarter or so. Claiming and redeeming your PowARewards items by order will only be processed with orders placed within 30 days (Business Hours) of your receipt of your PowARewards statement. Otherwise you will have to wait for the month after the next quarter is finished. Please allow up to 6 weeks after placing your redeeming PowARewards order, for receipt of goods. Some larger or heavy items may incur a small fee to cover freight, depending on location or otherwise you may pick up from head office by prior appointment. Some items may be substituted if our supplier is out of stock, for a product of similar value. If no substitute available you may be given an option to choose another PowARewards Product or your points may be credited back to your account on PowAGroup Globals discretion.

PowARewards Points or gifts cannot be redeemed or converted into cash or products of your choice. Only Products which are shown on PowARewards quarterly flyers will available for your selection. PowARewards points cannot be combined with any other discount or offer. PowARewards Points total value can only be accumulated to a maximum of 3 quarters (9 months) and then a minimum total of any 3 months' worth of points must be redeemed within 30 days after your last PowARewards quarterly statement was issued. Failure to redeem at least 3 months' worth of points will see the first quarter of PowARewards you earned being removed and not replaceable. This will be done system generated and cannot be changed once too late. All PowARewards products given out are not covered by warranty from or through PowAGroup although a no charge docket maybe given for tracking purposes.

PowARewards cards are not credit or charge cards and PowARewards cannot be exchanged, transferred to any other participating members, sold, bartered or otherwise dealt with other than in accordance with these terms and conditions. When changing employment or company it is the individual PowARewards card holders responsibility to let us know in advance of any change as a new card number may have to be allocated and new company details entered. Failing to do so will mean losing current individual rewards points and it cannot be done in arrears. Should your purchasing fall below a minimum monthly amount of normal stock items of at least \$250 for more than 3 months (\$750/ 3 months), your first quarter of PowARewards points will be removed. Also should your account be in arrears or there be any monies outstanding or overdue to PowAGroup Global, your PowARewards points may at PowAGroup Global full discretion be frozen or removed and there will be no entitlements of obligation for PowAGroup Global to redeem any PowARewards points or send any free items to you or at least until your company account is brought into line with our normal trading terms.

PowARewards Card Secure Ordering System

Using PowARewards is only a means to minimise unauthorised purchases on your account, however, PowAGroup Global will not be held accountable or liable for any unauthorised purchasing or transactions allocated to you or your companies' account. Where possible we will endeavour to ask for your PowARewards card number and will endeavour to alert responsible persons within your company if we feel there may be a concern in being able to validate an order.

It is the responsibility of the individual who uses and thereby agrees with the terms and conditions of the PowARewards Card and its specific number that has been allocated to them, to keep it safe at all times and not share or give this allocated card and number to any other person even within their own company. Failure to do so may result in fraudulent activity and negative consequences to the holder of the card from their own company and PowAGroup Global will in no way be held responsible or liable. Individuals purchasing on behalf of the company they work for must abide by their companies' policies relating to rewards programs if any, it is the individuals' responsibility to ensure it is acceptable. Rewards points will be allocated to both Companies and individuals at PowAGroup Globals complete discretion.

PowARewards Cardholders information

Any information relating to PowARewards Card Holders including but limited to data received from the application forms or gather over the telephone verbally and information about receipt of PowARewards and benefits by PowARewards Card Holders will be held in our internal data base. You and each PowARewards Card holder consents and agrees to providing information and are also willing to receive email marketing material and information relating to PowARewards and PowAGroup Global, subject to any relevant law.

E. & O. E. Errors and Omissions Emited.